

ANIMALS

BASIC RULES FOR ACCESS TO THE STRUCTURE

The following policy summarizes a few simple rules that have to be respected to access the Structure with your pet.

Respecting these few rules will allow both you and your animal to enjoy the experience of our Family Camping Village in total safety and relaxation.

1. First of all, we remind you that it is important to have a good understanding of the Property Policy that is available online and at the Reception. In this Regulation shall be indicated the rules that have to be respected in the Structure and, in particular, also the rules governing the access and management of your pet.

2. Guests can access to the structure with animals that:

- are at least 4 months old;
- have been regularly vaccinated;
- are microchipped;
- as regards dogs, they are regularly registered in the canine registry and are not registered in the competent biting register;
- as regards cats, they are equipped with a negative FiV FeIV Test, proven by a specific certification;
- as regards both dogs and cats, they have a certificate of good health issued by a veterinarian who also certifies that they have been carrying out antiparasitic treatments (internal and external parasites) for less than 21 days prior to the access Structure.

3. Guests must also:

- keep their dogs on a leash in all areas of the Structure to which all guests have access;
- always have with you an appropriate muzzle, to be used in case of need (e.g. crowded places, restlessness of the animal, etc..) or simple request by the operators of the Structure;
- respect the rules for the use of the "play areas";
- collect the droppings of their own animals and throw them away in compliance with the correct waste management.

4. Regarding the access of dogs into the water at bau beaches, it is necessary to follow the rules of the Bathing Ordinance of the respective Municipality where the Structure is located. Unfortunately, in many locations dogs are not allowed to swim in the sea/lake due to municipal ordinances. Club Del Sole is working hard to ensure that this changes.

5. If guests have not communicated the presence of their animal at the booking, they must register it upon arrival and the accommodation/pitch may be changed to a suitable one or located in a specially dedicated area of the Structure. Access to the Structure with the animal is however subject to compliance with the rules described above.

6. The person in charge of the animal is always obliged in every place to use the leash of a size not exceeding mt 1,50 for dogs led in the common areas and in places open to the public - except for the special play areas - and to always carry the muzzle (hard or soft) to apply in case of potential danger.

7. Noisy dogs that growl or bark will not be allowed to stay in the Structure.

It is not allowed to bring animals inside the toilets, in the swimming pool, in the market, in the children playground.



8. To guarantee all guests a peaceful stay and a serene coexistence, the Management reserves the right to remove anyone who does not comply with Regulations without notice.

9. Any mistreatment of animals will be reported to the competent Authorities.

10. The owner of the animal and whoever has it is always responsible for the welfare and control of its animal, which can never be left unattended and free to roam, therefore he is liable both civilly and criminally for any damages to people, animals or things.

11. Any failure to comply with the above rules may result in the application of a penalty from € 50 to € 250, as well as the right of the Management to remove the guest from the Structure.

ARE YOU LEAVING FOR A HOLIDAY WITH YOUR DOG IN ONE OF CLUB DEL SOLE VILLAGES? PLEASE REMEMBER:

VACCINATION CERTIFICATE

It is best to bring the vaccination record with you. It can be useful if your pet has to be covered in case of disease. Specific places, such as private beaches or amusement park, may require seeing a valid vaccination report before entering. When you arrive in our Camping Villages, you will only be asked to sign an auto certification stating that your dog is healthy.

INSURANCE

We recommend that you have an insurance for damage caused by your pet to property, people, and other animals. The owner remains the sole responsible towards the Structure and / or third parties for any damage. In some places such as (but not limited to) beaches or theme parks, insurance may be required for damage caused by your pet to property, people, and other animals. In some places insurance may be compulsory due to municipal ordinances.

QUALITY STANDARD

Club Del Sole considers the welfare of dog an essential pillar of DOG FRIENDLY hospitality and for this applies the highest standards to assess which accommodations are the most suitable for hosting your faithful friend. For example, among the parameters used there are the size of the dog, the breed and the number of dogs present in the Structure at that time.

