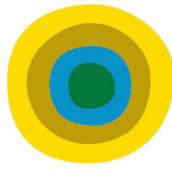


CLUB DEL SOLE VOUCHERS & GIFT CARDS - CONDITIONS OF USE

These conditions of use apply to all Vouchers and Gift Cards issued by Club Del Sole S.r.l., with registered office in Forlì (FC), via Biondini no. 27, as well as by all other companies belonging to the Club Del Sole Group.

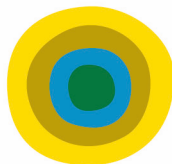
1. With Club Del Sole Group Vouchers/Gift Cards it is possible to purchase and use the services and products indicated on the Voucher/Gift Card for the full nominal issuing value stated on them (where indicated). The services and products that can be purchased with the Voucher/Gift Card are, of course, subject to change over time with regard to both availability and price.
2. Unless stated otherwise, Vouchers/Gift Cards are bearer cards and not registered to any name. They shall in any case be provided with a specific unique code and/or serial number identifying the Voucher/Gift Card. The issuing company shall not be liable, for whatever reason and/or title, for any use of the Voucher/Gift Card by third parties other than the actual purchaser and/or initial recipient, who have come into possession of the Voucher and/or Gift Card.
3. Unless otherwise stated on the Voucher/Gift Card, these:
 - cannot be used to buy tobacco and/or products at bazaars, markets, bars, or restaurants of the Club Del Sole Group;
 - are valid for one year from the date of issue;
 - may not be used for separate purchases, with the consequence that if the entire credit is not used in a single transaction, the remaining part of the credit may not subsequently be used or refunded;
 - are not cumulative and, consequently, only one may be used per transaction.
4. In the case of the purchase of services and/or products, in order to be able to use the Voucher or Gift Card, the holder shall provide the operator with the unique code/serial number of the Voucher/Gift Card prior to the issue of the respective sales document. If it is possible to use the Voucher/Gift Card through online purchases, the Voucher/Gift Card holder shall enter the unique Voucher/Gift Card code number when required during the purchase procedure and, in any case, before the purchase is completed.
5. If the Voucher/Gift Card is not redeemed within its period of validity, then it cannot be redeemed. In the event that the Voucher/Gift Card is not used, the issuing company shall not proceed with any form of reimbursement.
6. The company issuing the Voucher/Gift Card shall not be liable for any theft or loss of same, which shall not be replaced or refunded.
7. In any case, it is not permitted to exchange Vouchers/Gift Cards for cash.
8. The company issuing the Voucher/Gift Card reserves the right to block the Voucher/Gift Card at any time and without prior notice in the event of fraudulent or improper use or misuse, whether against the Club Del Sole Group or any of its customers, as well as in the event of a breach of these conditions.

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9. The companies of the Club Del Sole Group reserve the right to demand the return of any unlawfully acquired benefits (e.g. products, prizes, advantages, etc.), as well as to take any action against the users of Vouchers/Gift Cards for whom use contrary to these conditions has occurred.
10. The companies of the Club Del Sole Group and any activities contracted for the use of Vouchers/Gift Cards shall not be liable for any fraudulent, improper or abusive use of same, as well as for any consequences, direct or indirect, related to malfunctions of the Vouchers/Gift Cards and the systems for their management that are outside their control.
11. The purchase of a Voucher/Gift Card, as well as the acceptance and/or mere use of same, implies full and unconditional acceptance of all the clauses contained in this document, which is available on the website www.clubdelsole.com.
12. These conditions are governed by Italian law.

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Privacy Policy

Processing of personal data

This page describes how this website is managed with regard to the processing of the personal data of the users who consult and use it. This information is provided in accordance with current legislation on personal data for users interacting with the services of this website within the framework of EU Regulation 2016/679. This information is provided only for this website and not for any other websites that may be consulted by the user via our links.

“Data Controller”

Following consultation of the site, data relating to identified or identifiable persons may be processed. The data controller is Club Del Sole S.r.l. (hereinafter the “Data Controller” or the “Company”), with registered office at Via Biondini no. 27, 47121, Forlì (FC).

Location of data processing

Processing related to web services is handled only by the technical staff of the office in charge of processing and/or by the technical staff of the company Club del Sole S.r.l., in its capacity as supplier of centralised IT services to the companies of the Club del Sole Group (to which the Data Controller belongs), or by any persons in charge of occasional maintenance operations.

Purpose and legal basis for processing

The personal data provided by users to access and use the site are processed only for the purpose of technical administration of the site and to allow access to the pages on the site.

The personal data provided by users who submit requests or intend to use services or products offered through the site as well as to receive further specific content, are used for the sole purpose of responding to requests or performing the service or provision requested or in order to comply with legal obligations, and are disclosed to third parties only if necessary for this purpose. (“**Provision of the Service**”). The legal basis for these processing operations is the need to respond to requests from data subjects or to perform activities provided for in agreements with data subjects.

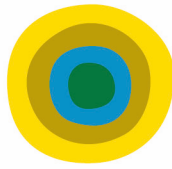
With the express consent of the user, the data may be used for commercial communication activities relating to offers of further services of the Data Controller or other companies of the Club del Sole Group (“**Marketing**”). The legal basis for this processing is the consent freely given by the data subject.

With the data subject's express consent, the data may be used for profiling activities, i.e. to analyse, also with the aid of electronic instruments, the interests, habits and consumption choices of the data subject, in order to be able to send them personalised information and promotional material on the services and products offered by the Data Controller or other companies of the Club del Sole Group (“**Profiling**”). The legal basis for this processing is the consent freely given by the data subject. Outside these hypotheses, data subjects' browsing data are kept for the time strictly necessary for the management of processing activities within the limits provided for by law.

Protection of minors

The website is aimed at a general public, but its services are intended for persons aged 18 and over. The Company does not knowingly request, collect, use or disclose personal data provided by persons under the age of 18, unless required by law. In the event that you are not of the required age, please do not request the Company's online services or make online bookings, and contact an adult (i.e. your parents or guardian) to carry out the necessary procedures.

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Types of data processed

Navigation data

The computer systems and software procedures used to operate the site acquire, in the course of their normal operation, certain personal data the transmission of which is implicit in the use of Internet communication protocols. This information is not collected in order to be associated with identified data subjects, but by its very nature it could, through processing and association with data held by third parties, allow users to be identified. This category of data includes the IP addresses or domain names of the computers used by users connecting to the site, the URI (Uniform Resource Identifier) notation addresses of the resources requested, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the user's operating system and computer environment. These data are used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning, and are deleted after processing. The data could be used to ascertain liability in the event of hypothetical cyber crimes against the site.

Data provided voluntarily by the user

The optional, explicit and voluntary sending of electronic mail to the addresses indicated on the site entails the subsequent acquisition of the sender's address, which is necessary to reply to requests, as well as any other personal data included in the message. Specific summary information will be progressively reported or displayed on the pages of the site set up for particular services on request.

Cookies

Cookies are small text files that sites you visit send and store on your computer or mobile device, to be transmitted back to the same sites on your next visit. It is precisely thanks to cookies that a site remembers the user's actions and preferences (such as, for example, login data, chosen language, font size, other display settings, etc.) so that they do not have to be indicated again when the user returns to that site or navigates within it, from one page to another.

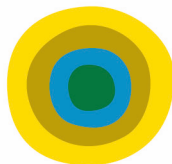
Cookies, therefore, are used to perform computer authentication, monitor sessions, and store information regarding the activities of users accessing a site and may also contain a unique identification code that allows tracking of the user's navigation within the site for statistical or advertising purposes. In the course of browsing a site, the user may also receive cookies from sites or web servers other than the one he/she is visiting (so-called 'third-party' cookies). Some operations could not be carried out without the use of cookies, which are therefore, in certain cases, technically necessary for the operation of the site itself

There are various types of cookies, depending on their characteristics and functions, and these may remain on the user's computer for different periods of time: so-called session cookies, which are automatically deleted when the browser is closed; so-called persistent cookies, which remain on the user's equipment until a pre-determined expiry date.

Under current Italian law, express consent of the user is not always required for the use of cookies. In particular, "technical cookies", i.e. those used for the sole purpose of transmitting a communication over an electronic communication network, or to the extent strictly necessary to provide a service explicitly requested by the user, do not require such consent. These are, in other words, cookies that are indispensable for the operation of the site or necessary to perform activities requested by the user.

For 'profiling cookies', on the other hand, i.e. those aimed at creating profiles of the user and used for the purpose of sending advertising messages in line with the preferences expressed by same user when surfing the web, the user's prior consent is required.

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For more information on the cookies used by the site, please refer to the specific Cookie Policy section.

Optional provision of data

Apart from what is specified for navigation data, the user is free to provide personal data to request the services offered by the Data Controller. Failure to provide them may result in the impossibility of obtaining what has been requested.

Processing methods and data retention periods

Personal data are also processed by automated means for the time strictly necessary to achieve the purposes for which they were collected. Specific security measures are observed to prevent loss of data, unlawful or incorrect use, and unauthorised access.

The data required for the Provision of the Service shall be retained for the time strictly necessary for the pursuit of the purposes set out in this notice and shall be deleted at the end of that period, unless the data must be retained for legal obligations or to enforce a legal claim.

For Marketing and Profiling purposes, on the other hand, your data will be processed, as a general rule, until your consent is revoked, and in any case retained - taking into account the specific nature of the activity carried out by the Data Controller, which is seasonal in nature - for a maximum period of sixty months, at the end of which it will be deleted or permanently anonymised, unless required by the legislation in force.

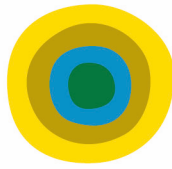
Rights of data subjects

Within the limits and under the conditions laid down by law, the Controller is obliged to respond to requests from the data subject regarding personal data concerning him/her. In particular, according to current legislation:

1. The data subject has the right to obtain from the Data Controller confirmation as to whether or not personal data concerning him or her are being processed and, if so, to obtain his or her personal data file in order to verify the following information:

- the purposes of processing;
- the categories of personal data in question;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular if they are recipients in third countries or international organisations;
- where possible, the intended retention period of personal data or, if this is not possible, the criteria used to determine that period;
- the existence of the data subject's right to request from the Controller the rectification or erasure of personal data or the restriction of the processing of personal data concerning him/her or to object to the processing of said data;
- the right to lodge a complaint with a supervisory authority;
- where the data are not collected from the data subject, all available information on their origin;
- the existence of an automated decision-making process, including profiling

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2. The data subject has the right to obtain from the Data Controller the correction of inaccurate personal data concerning him/her without undue delay. Taking into account the purposes of the processing, the data subject has the right to obtain the integration of incomplete personal data, also by providing a supplementary declaration.
3. The data subject has the right to obtain from the Data Controller the erasure of personal data concerning him/her without undue delay, and the Data Controller is obliged to erase said personal data without undue delay within the limits and in the cases provided for by the legislation in force. The Data Controller shall inform each of the recipients to whom the personal data have been transmitted of any rectification or cancellation or restriction of processing within the limits and in the forms provided for by the legislation in force.
4. The data subject has the right to obtain the restriction of processing from the Data Controller.
5. The data subject has the right to receive personal data concerning him or her that has been provided to a Data Controller and has the right to transmit such data to another Data Controller without hindrance from the Data Controller to whom he or she has provided it. To exercise the rights listed above, the data subject must submit a request using the following contact points through which the Data Protection Officer can also be contacted.

Requests should be addressed to the Data Controller at the following address DPO@clubdelsole.com where the Data Protection Officer designated by the Data Controller, if any, may be contacted.

This version of the privacy policy was updated on: 19.11.2021