



Club del Sole
FULL LIFE HOLIDAYS

TERMS AND CONDITIONS FOR USING THE

“WELCOME TO CLUB DEL SOLE!” VOUCHER

This document integrates the [“Terms and Conditions for using the Club Del Sole Vouchers and Gift Cards”](#) available from the website www.clubdelsole.com and regulates the methods for using the “Welcome to Club Del Sole!” voucher.

SCOPE AND USE OF THE VOUCHER

Holders of the “Welcome to Club Del Sole!” voucher are entitled to a discount equal to the amount stated on the voucher, to be used for the purchase of food and services within Club del Sole Group accommodation facilities and for the businesses with special agreements, as detailed here below.

The voucher is sent in the form of a QR Code and by email to those who have completed a new registration for the newsletter on the website www.clubdelsole.com.

The voucher will be sent out a few days after registration.

The voucher may only be activated during the check-in at the reception at the facility for which the person using the voucher has purchased a holiday or is a guest on a booking made by another party.

The voucher can only be activated when presented (in printed or digital format) at the reception of the accommodation facility.

When the voucher is activated, the holder will be able, either:

- i) in accommodation facilities with the My Smart Cash service, to top up the arm band of the voucher holder with the amount on the voucher;
- ii) in accommodation facilities without the My Smart Cash service, to purchase goods and services at the eateries and markets at the facility or in points with special agreements, for the same value as indicated on the voucher.

In the event that the accommodation facility offers the My Smart Cash service, this can be used in compliance with the [My Smart Cash terms](#) and conditions on the website www.clubdelsole.com.

If the accommodation facility does not offer the My Smart Cash service, the amount on the voucher must be used in a single transaction and as a result, it is not possible to use it over several purchases.

In any case, any unused amount on the voucher does not entitle the holder to a partial or total refund of this amount.

Vouchers cannot be used together and only one voucher can be used per stay/booking.

After the voucher has been used for the first time, it cannot be used for subsequent stays/bookings.

EXCLUSIONS

In any case, the amount on the voucher cannot be used to purchase tobacco products, newspapers, magazines, stamps or duty stamps.

VOUCHER VALIDITY PERIOD

The voucher can be activated and used only for stays/bookings at Club del Sole Group accommodation facilities with a check-in date between 14.04.2024 (compatibly with the opening date of each facility) and the seasonal closing date of the accommodation facility where the voucher is activated. In any case, the voucher cannot be used after the terms of the year of issue.